TIME CHARGE N GO SDN BHD (201801041774(1303806-P))

September 2026 Malaysia Day Giveaway

Terms & Conditions

Promotion	September 2026 Malaysia Day Giveaway – Instagram Follow, Like, Comment & Tag Contest
Campaign Period	8 September 2026 (12:00 a.m.) to 16 September 2026 (11:59 p.m.), Malaysia time (UTC+8), unless amended by Time Charge N Go.
Platform	One (1) official Malaysia Day giveaway post on the Time Charge N Go Instagram account.
How to Enter	Follow the Time Charge N Go Instagram account, like the giveaway post, comment where in Malaysia you would drive to with your EV, and tag one (1) friend in the comment.
Prize	RM30 charging credit for each of sixteen (16) winners (RM480 total prize pool).
Winner Selection	Sixteen (16) winners drawn at random from all valid entries. One (1) entry per user.
Winner Announcement	On or about 18 September 2026 via the Time Charge N Go Instagram account.
Credit Validity	The RM30 charging credit is issued to the winner's Time Charge N Go account and has no expiry date.
Transferability	The prize is non-transferable, non-exchangeable and not redeemable for cash.
Draft status	Subject to final management approval and may be changed before launch or publication.

These Terms & Conditions apply to the Time Charge N Go September 2026 Malaysia Day Giveaway. The promotion is prepared based on the campaign message shown in the official giveaway poster: sixteen (16) winners each receive RM30 in charging credit with no expiry, in celebration of Malaysia Day, for following the Time Charge N Go Instagram account, liking the giveaway post, commenting where in Malaysia they would drive to with their EV, and tagging one (1) friend. By entering, participants agree to these Terms & Conditions.

1. Campaign Period

- The giveaway opens on 8 September 2026 at 12:00 a.m. and closes on 16 September 2026 at 11:59 p.m. (Malaysia time, UTC+8), unless amended, extended, shortened, suspended or terminated by Time Charge N Go.
- Entries submitted before the start or after the close of the Campaign Period will not be considered valid, regardless of the reason for the delay.
- Time Charge N Go's records shall be the final reference for determining entry time, entry validity, winner selection, credit issuance, account eligibility, prize fulfilment and any other campaign matter.

2. How to Enter

- To submit a valid entry, a participant must complete all of the following during the Campaign Period: (a) follow the official Time Charge N Go Instagram account; (b) like the official Malaysia Day giveaway post; (c) comment on that post stating where in Malaysia they would drive to with their EV; and (d) tag one (1) friend in the same comment.

- Only comments posted on the official Malaysia Day giveaway post will be counted. Comments on other posts, stories, reels, direct messages or other channels will not be counted.
- Each participant is limited to one (1) valid entry. Where a participant submits multiple comments, only the first qualifying comment will be considered and additional comments will be disregarded.
- Entry is free. No purchase, charging session or wallet top-up is required to enter.
- Entries that are incomplete, unclear, offensive, spam, automated, or that do not meet all four (4) entry steps may be disqualified without notice.
- Participants must not unfollow the Time Charge N Go Instagram account, delete their comment, or set their Instagram account to private before the winner announcement, as this may prevent verification and result in disqualification.

3. Eligibility

- The giveaway is open to Malaysian citizens and legal residents of Malaysia aged eighteen (18) years and above at the time of entry.
- Participants must have a public or verifiable Instagram account and, to receive the prize, must have or register a valid Time Charge N Go account.
- Employees of Time Charge N Go Sdn Bhd, the Time Group of companies, and their immediate family members are not eligible to win.
- Guest charging accounts, QR setup accounts, internal test accounts, staff or system accounts, duplicate accounts, suspicious accounts, giveaway-only or bot accounts, and inactive or invalid accounts may be excluded from the promotion.
- Time Charge N Go may require reasonable verification before confirming a winner or issuing any prize.

4. Prize

- Sixteen (16) winners will each receive RM30 in charging credit, for a total prize pool of RM480.
- The prize is limited to one (1) RM30 charging credit per winner, unless otherwise determined by Time Charge N Go.
- The prize is non-transferable, non-exchangeable, and not redeemable for cash, credit, wallet withdrawal, discount, refund or any other benefit.
- Time Charge N Go reserves the right to substitute any prize with another of equal or similar value where necessary.

5. Winner Selection and Announcement

- Sixteen (16) winners will be drawn at random from all valid entries received during the Campaign Period. All decisions on winner selection are final, binding and conclusive.
- Winners will be announced on or about 18 September 2026 through the Time Charge N Go Instagram account and/or contacted by direct message.
- Winners must respond to Time Charge N Go and provide the details required for prize fulfilment within seven (7) calendar days of being notified. Where a winner cannot be contacted, does not respond within this period, or is found to be ineligible, Time Charge N Go may withhold the prize or draw a replacement winner at its discretion.
- Time Charge N Go will not be responsible for notifications that fail to reach a winner due to message request filters, privacy settings, blocked accounts, deleted accounts or any other cause outside its control.

6. Prize Fulfilment, Validity and Use

- The RM30 charging credit will be issued to the winner's Time Charge N Go account through the Time Charge N Go app or another fulfilment method determined by Time Charge N Go.

- Prize fulfilment may take up to fourteen (14) business days after winner confirmation and verification, subject to internal processing.
- The RM30 charging credit has no expiry date. Once issued, it remains available in the winner's Time Charge N Go account until it is fully used, subject to the account remaining valid, active and in good standing.
- The charging credit may be used only for eligible charging transactions at Time Charge N Go charging points and does not cover idle fees, parking fees, penalties, card charges or any other fees.
- Any charging transaction made using the charging credit remains subject to the applicable charging rates, membership rates, site rules, app terms and payment terms in force at the time of charging.
- The charging credit cannot be combined with any other promotion, discount, rebate, cashback or membership offer unless expressly permitted by Time Charge N Go.

7. Instagram and Meta Disclaimer

- This promotion is in no way sponsored, endorsed, administered by, or associated with Instagram, Meta Platforms, Inc. or any of their affiliates.
- By entering, participants acknowledge that they are providing their information to Time Charge N Go and not to Instagram or Meta, and release Instagram and Meta from all liability in connection with this promotion.
- Participants are responsible for complying with Instagram's own terms of use and community guidelines when entering.

8. Entries, Content and Personal Data

- By submitting an entry, participants grant Time Charge N Go a non-exclusive, royalty-free right to reproduce, publish and share their Instagram handle and comment content for campaign administration, winner announcement, and marketing or reporting purposes, without further notice, compensation or approval.
- Participants confirm that their entry is their own content and does not infringe the rights of any third party or contain unlawful, offensive or misleading material.
- Personal data collected in connection with this promotion will be processed in accordance with the Time Charge N Go privacy notice and applicable Malaysian data protection laws, for the purposes of verification, prize fulfilment and campaign administration.

9. General Conditions

- Time Charge N Go reserves the right to verify any Instagram account, entry, user account, charging activity, payment activity and related account information before awarding or fulfilling any prize.
- Time Charge N Go reserves the right to reject, withhold, cancel or recover any prize where it believes there is fraud, abuse, manipulation, vote or engagement farming, suspicious activity, technical error, system misuse, duplicate account use or breach of these Terms & Conditions.
- Charger availability, parking availability, site access, power supply, network connectivity, app availability and payment availability are not guaranteed during the Campaign Period or at any time when the charging credit is used.

10. Right to Amend, Suspend or Terminate

- Time Charge N Go reserves the right, at its sole discretion, to amend, vary, modify, suspend, extend, shorten, replace or terminate the promotion at any time without prior notice.
- Time Charge N Go may amend these Terms & Conditions at any time. Any amendment takes effect once published, updated or communicated through Time Charge N Go's official communication channels.
- All decisions made by Time Charge N Go in relation to the promotion shall be final, binding and conclusive.

11. Limitation of Liability

- Time Charge N Go shall not be liable for any loss, damage, cost, claim, delay, inconvenience or inability to participate arising from system errors, app errors, Instagram or platform errors, payment issues, network issues, delayed prize fulfilment, account verification issues or any other matter related to the promotion.
- Time Charge N Go shall not be responsible for any indirect, incidental, consequential, special or punitive losses arising from participation in, or inability to participate in, the promotion.

12. Acceptance of Terms

- By entering the giveaway or accepting, receiving, using or attempting to use any prize, participants are deemed to have read, understood and agreed to be bound by these Terms & Conditions and any decisions made by Time Charge N Go in relation to the promotion.
- These Terms & Conditions are subject to final internal approval before public release.

Issued by Time Charge N Go